



Frayme Rapid Response Request
Mobile Integrated Youth Services

Request:

Is Frayme aware of any mobile Integrated Youth Service (IYS) sites?
 If so, are they delivering services directly from the mobile location, or are they just transporting youth?
 If they are delivering services in a van/mobile location, what services are they offering?

Response:

The following are the results of a search of 60 IYS organizations’ websites:

MOBYSS Youth Walk-in Clinic	
MOBYSS is a mobile service that travels around the York Region and South Simcoe, Ontario. MOBYSS have their schedule posted on their website homepage, showing that they travel to high schools during the school day and then to community centres during the evening.	
Region	York Region and South Simcoe region, Ontario
Age range	12-25
Services	<ul style="list-style-type: none"> • Primary care <ul style="list-style-type: none"> ○ Assessment, diagnosis, and treatment of acute illnesses ○ Preventative health care including yearly health exams and cervical screening ○ Wound care ○ Lab testing ○ Medical referrals including video access to specialists right on the bus • Mental health and Substance Use <ul style="list-style-type: none"> ○ Support with issues around depression, anxiety, substance use, suicide risk, bullying, harm and risk reduction, issues unique to LGBTQ youth, and other aspects around mental health an illness ○ Peer support • Sexual health <ul style="list-style-type: none"> ○ Contraception and emergency contraception ○ Pregnancy testing and counselling ○ Testing and treatment for sexually transmitted illnesses ○ Cervical screening and pelvic exams ○ Sexual orientation support ○ Sexual health education • Navigation and referrals
Service	<ul style="list-style-type: none"> • Nurse practitioner



providers	<ul style="list-style-type: none"> • Specialized youth mental health worker • Peer support specialist
Additional details	Although this mobile service is walk-in or drop-in in nature, they do have a "save a spot in line" virtual service that texts youth 10 minutes before it's their turn.
Link	http://www.mobyss.ca/

The Alex – Mobile Youth Health Bus	
The Alex operates a mobile youth health bus that travels around Calgary, Alberta. The bus visits 8 schools per week on all regular school days, including during exam season, Monday to Thursday.	
Region	Calgary, Alberta
Age range	n/a
Services	<ul style="list-style-type: none"> • Primary care • Mental health • Sexual health <ul style="list-style-type: none"> ○ Sexually transmitted infection testing and treatment ○ Pregnancy testing and support ○ Birth control education, prescriptions and supplies • Navigation and referrals <ul style="list-style-type: none"> ○ Referrals to community resources and services • Social support
Service providers	<ul style="list-style-type: none"> • Doctors • Nurses • Youth workers
Additional details	Bus staff work in collaboration and with the support of the Calgary Board of Education, along with the teachers, counsellors, and nurses who help make the services possible. The Alex runs another service - the Dental Health Bus - that also supports children and youth at schools in identified high-need areas (this service provides mostly preventative oral health services and support).
Link	http://www.thealex.ca/mobile/

Youth Wellness Centre – Mobile Team The Youth Wellness Centre operates a mobile team that offers services around Hamilton, Ontario.	
Region	Hamilton, Ontario
Age range	17-25
Services	<ul style="list-style-type: none"> ● Mental health and substance use (early intervention) <ul style="list-style-type: none"> ○ Counselling ○ Peer Support ○ Education
Service providers	<ul style="list-style-type: none"> ● Addictions specialist ● Clinical therapist ● LGBTQ concurrent disorders clinician ● Registered nurse care coordinator ● Youth Mentor
Additional details	This service is available for young people who are students at Mohawk College, McMaster University, or Redeemer University College, and/or those who are facing significant barriers to accessing care for their mental health and addictions. At each of the universities/colleges, mobile team staff work in collaboration with the institution's student wellness centres or health services. The team also provides services to marginalized and street-involved youth in collaboration with Hamilton's Street Youth Planning Collaborative.
Link	http://www.stjoes.ca/hospital-services/mental-health-addiction-services/mental-health-services/youth-wellness-centre

Sherbourne Health - Toronto Health Bus Sherbourne Health's The Rotary Club of Toronto Health Bus is a mobile unit that provides an entry point to healthcare services for people who often face barriers in accessing traditional health care services. The program works in close partnership with local agencies to ensure it is meeting the needs of the surrounding community (Mid-East Toronto).	
Region	Mid-East Toronto, Ontario
Age range	Although this service is available for all age ranges, they provide many services to street-involved youth.
Services	<ul style="list-style-type: none"> ● Primary care

	<ul style="list-style-type: none"> ○ Treatment and monitoring of temporary or chronic illness ○ Hepatitis C services ○ Foot care and wound care ○ Preventative care and screening (PAP tests, colorectal cancer screening) ○ Diabetes services ○ Health education and promotion ● Sexual health <ul style="list-style-type: none"> ○ STI and HIV testing ● Mental health and substance use <ul style="list-style-type: none"> ○ Addiction counselling and harm reduction ○ Emotional and crisis support ● Navigation and referrals <ul style="list-style-type: none"> ○ Referral to community supports ○ Connection to ongoing primary care services ● Social services <ul style="list-style-type: none"> ○ Form assistance (government benefits, social assistance, missing ID)
Service providers	<ul style="list-style-type: none"> ● Nurse practitioner ● Mental health counsellor ● Program workers ● Other specialized health and service providers
Additional details	<p>Mid-East Toronto is a neighbourhood that has a high number of Toronto's shelters and street-involved youth. Individuals living in this area are marginalized, and often live with serious illnesses and complex mental health and physical health concerns. Individuals may also face issues around social determinants of health, such as trouble securing food, inadequate housing, financial insecurity and a lack of identification.</p>
Link	http://sherbourne.on.ca/primary-family-health-care/urban-health/health-bus/

<p>Vancouver Island Health Authority - Integrated Mobile Crisis Response Team Child and youth mental health clinicians work alongside adult mental health clinicians, social workers, nurses and plain-clothes police officers to provide a rapid, mobile, community-based response to children, youth and families in crisis.</p>	
Region	Southern Vancouver Island (British Columbia) as far as Sooke/Port Renfrew, the South Malahat, Sidney and provides phone consultation to the Gulf Islands.
Age range	All ages
Services	<ul style="list-style-type: none"> ● Mental health

	<ul style="list-style-type: none"> ○ Crisis Assessment ○ Intervention ○ Stabilization ○ Navigation and referrals ○
Service providers	<ul style="list-style-type: none"> ● Child and youth mental health clinicians ● Social workers ● Nurses ● Plain-clothes police officers
Additional details	<p>This team is collaboration between Child, Youth, and Family Mental Health (CYFMH), adult mental health and addiction services, and Greater Victoria police forces. It operates 7 days a week from 1pm to midnight. Referral is required through a physician or other mental health professional that calls a specific crisis line.</p>
Link	https://www.viha.ca/cyf_mental_health/

<p>Phoenix – Youth Outreach Program</p> <p>Phoenix is an integrated youth hub that recognizes that travelling to access services can be challenges, so they try to address travel barriers by offering support to youth in settings that are convenient for them. They often meet with youth in places most comfortable for them, including school, home, or in a coffee shop. They go to where the youth is whenever possible.</p>	
Region	Halifax, Nova Scotia
Age range	16-24
Services	<ul style="list-style-type: none"> ● Primary care <ul style="list-style-type: none"> ○ Health assessments ○ Illness and injury care ● Mental health and substance use <ul style="list-style-type: none"> ○ Youth and family therapy ○ Crisis support ● Navigation and referrals <ul style="list-style-type: none"> ○ Referrals or sexually transmitted infection testing ○ Referrals for immunizations ● Social services <ul style="list-style-type: none"> ○ Support obtaining health card ○ Support for young parents (pre-natal classes, food bank access, apartment searches, etc.) ○ Housing support

	<ul style="list-style-type: none"> ○ Money management ○ Education support ○ Employment counselling and support
Service providers	<ul style="list-style-type: none"> ● Social workers
Additional details	It is not clear which services and service providers are available when staff travels to meet youth where they are at.
Link	https://phoenixyouth.ca/services

RAY - Resource Assistance for Youth – Street Outreach Program	
Ray has a street outreach program that provides mobile services that are designed to connect with hard-to-reach, street-involved youth wherever they are. They recognize this as the initial access point for street-involved youth, and their agenda is nothing more than to build trusting relationships with these youth.	
Region	Winnipeg, Manitoba Predominantly in the following areas: Osborne Village, Downtown, West Broadway, Centennial, West End, North End, and Point Douglas.
Age range	Primarily for youth aged up to 29, but services individuals of any age
Services	<ul style="list-style-type: none"> ● Mental health and substance use <ul style="list-style-type: none"> ○ Harm reduction kits ○ Brief interventions ○ Crisis interventions ○ Addiction brief interventions (harm reduction based) ● Basic needs <ul style="list-style-type: none"> ○ Food and water ○ Outdoor equipment ○ Warm clothing and socks ○ Transportation ○ Message delivery between service providers and at-risk individuals ● Other <ul style="list-style-type: none"> ○ Spay and neuter programs through Winnipeg Humane Society
Service providers	<ul style="list-style-type: none"> ● Unsure
Additional details	This service targets street-entrenched people living with trauma, mental health and/or addiction issues, sex-trade/sexually exploited youth, street-kids, at-risk youth, travellers, and homeless individuals of any age.

Link	http://rayinc.ca/street-outreach/

Head and Hands – Street Work	
Head and Hands has a program called Street Work. Street work is an outreach program that aims to meet and support youth (12-25) as well as people who use drugs (all ages). Street workers spend time with clients in NDG, in places where they hang out - parks, on the street, in youth centres, bars, apartments, motels and metro stations, etc.	
Region	Montreal, Quebec
Age range	12-25, and all ages for people who use drugs
Services	<ul style="list-style-type: none"> • Mental health and substance use <ul style="list-style-type: none"> ○ Relationship support ○ Needle exchange ○ Inhalation gear provision • Sexual health <ul style="list-style-type: none"> ○ Condom provision • Social support <ul style="list-style-type: none"> ○ Housing support ○ Police statement support ○ Mediation • Navigation and referrals <ul style="list-style-type: none"> ○ Accompaniment to appointments
Service providers	<ul style="list-style-type: none"> • Street workers
Additional details	n/a
Link	https://headandhands.ca/programs-services/streetwork/

Croydon Drop In – Talkbus	
Croydon Drop in has a mobile Talkbus that travels around visiting neighbourhoods, schools, colleges, community groups, youth centres, and community events.	
Region	London, United Kingdom
Age range	11-25

Services	<ul style="list-style-type: none"> • Talkbus Offers young people a chance to get information about services offered at the centre, or to discuss any topics of interest. No other information is available online.
Service providers	<ul style="list-style-type: none"> • Unsure
Additional details	n/a
Link	http://croydondropin.org.uk/outreach/